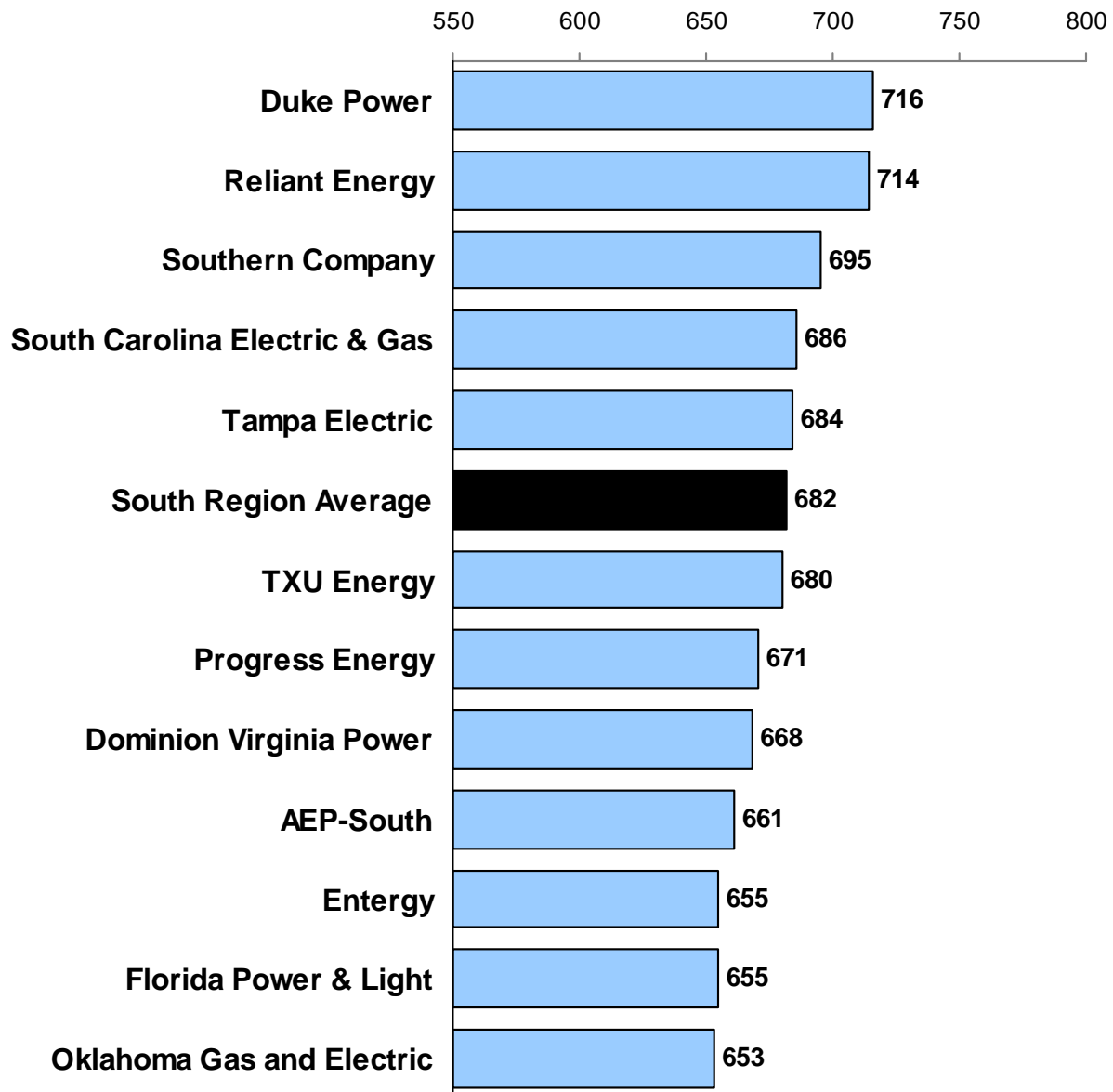


J.D. Power and Associates 2006 Electric Utility Business Customer Satisfaction StudySM

Customer Satisfaction Index Scores

(Based on a 1,000-point scale)

South Region



Source: J.D. Power and Associates 2006 Electric Utility Business Customer Satisfaction StudySM

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